

CANCELLATION FORM

You have seven working days after you agree the contract during which you may cancel the contract without paying a penalty. This is known as the 'cooling off period'.

If you would like to cancel the contract you should fill in this form and return it to 229 Bristol Road, Gloucester, GL1 5TL

The laws that govern the length of the 'cooling off period' differ depending on how and where the agreement takes place. For example:

Consumer Protection (Distance Selling) 2000 Regulations (as amended) and E-Commerce Regulations 2002: for goods purchased by telephone, mail order, fax, digital TV, the Internet, you have the unconditional right to cancel an order seven working days after you receive the goods.

Consumer Protection (Cancellation of Contracts Concluded Away From Business Premises) Regulations 1987: if you enter into a contract away from business premises you have a right to cancel the contract within seven days. In the case of doorstep selling, companies must give you written notice that you can cancel the contract. If they do not, they may be committing a criminal offence.

It is not advisable for the company to start to install the system during the cooling-off period. If they do you should be aware that there may be some problems if you later decide to cancel the contract. For example, it is possible that you may incur some costs in making good the property.

Complete, detach and return this form to your provider ONLY if you wish to cancel the contract you have signed within the 'cooling off period'.

To: SK Heating & Cooling, 229 Bristol Road, Gloucester, GL1 5TL

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract / Job No:

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Signed:*

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Date:

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***PLEASE NOTE THAT YOU SHOULD NOT SIGN THIS FORM UNLESS YOU WISH TO CANCEL THE CONTRACT.**